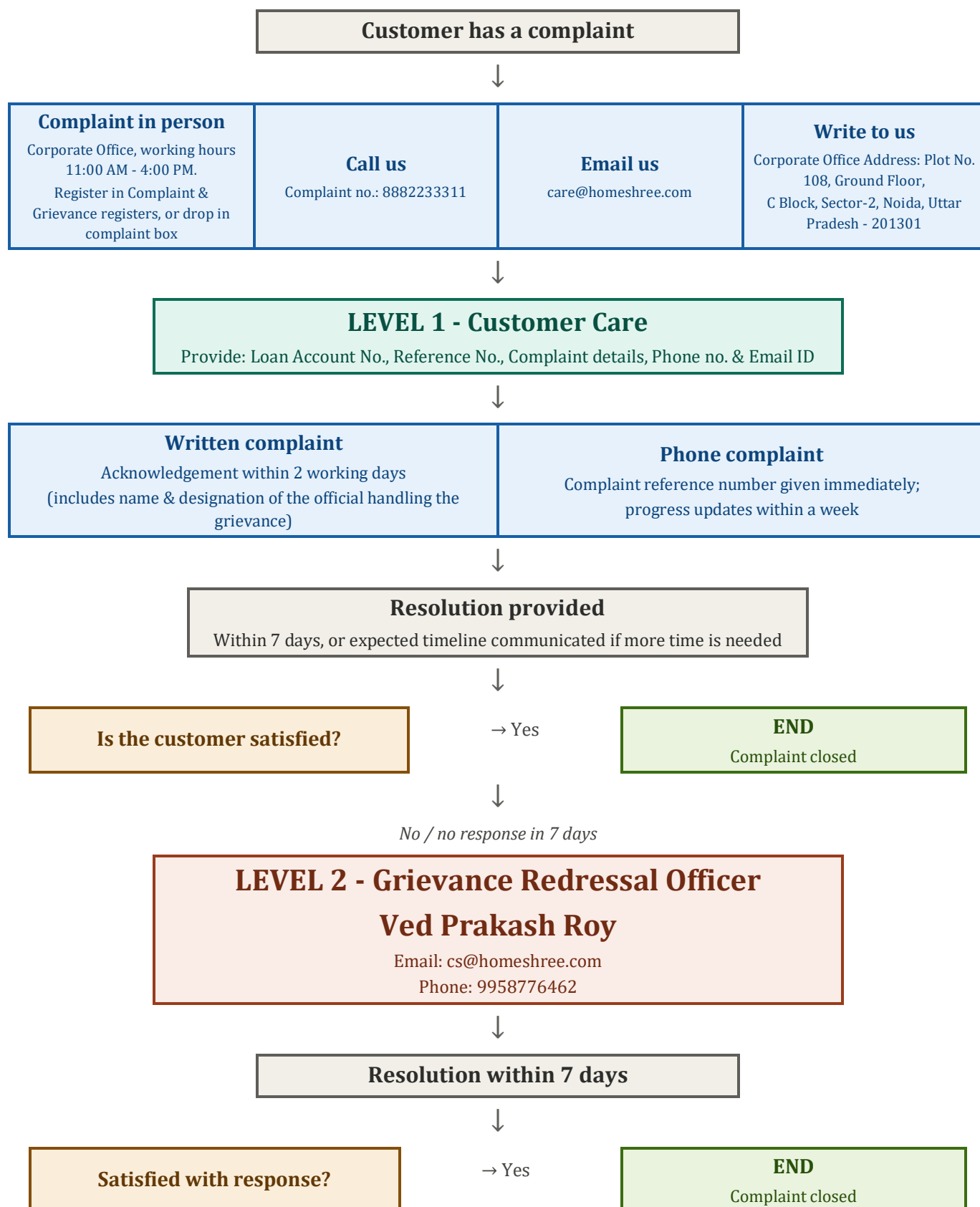


HomeShree Housing Finance Limited

Grievance Redressal Process — Modes of Raising Complaints

Reference: Company grievance redressal policy





No / no response in 7 days

**LEVEL 3 - Managing Director
Amit Singla**

Email: ceo@homeshree.in

Escalate within 7 days of the Level 2 resolution date



Response received & satisfactory?

→ Yes

END

Complaint closed



No / unsatisfactory, or no response in 30/31 days

LEVEL 4 - National Housing Bank (NHB)

Complaints Redressal Cell

Department of Regulation and Supervision

Core 5A, India Habitat Centre, Lodhi Road, New Delhi - 110003

Contact: 011-24649031-35

Email: rcell@nhb.org.in

Fax: 011-24649030

Online: <https://grids.nhbonline.org.in>



END

NHB reviews and resolves